

Marty Berkowitz - Fwd: Samaritan testimonial

From: Marty Berkowitz
Subject: Fwd: Samaritan testimonial

Dear Amy,

Lima's Samaritan House is pleased to have the Leader Voice Mail System as an added resource for our homeless women and children. Before I was introduced to the voice mail system, I felt our clients were adequately served with a free-to-use in-house phone at our shelter. However, many client's do not have outside resources, such as access to phones elsewhere, prepaid, or cell phones paid by friends or family. Now they are able to obtain messages during 1-4 pm when our shelter is closed on weekday afternoons.

Less than a week after we began utilizing Leaders' System, a client came to me thrilled that she finally, after almost thirty days of calling and applying daily to various employers, obtained work. She told me she had been receiving calls from potential employers, but certain other residents hadn't bothered to jot down messages for her. The next morning, after setting up her Leader voice mail account, she had an interview. An employer had left her a message on her voicemail. Thank you so much for introducing our agency to Leaders' voice mail.

Sincerely,

Janel Engberg
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